

# CASE STUDY

## Accredited Induction Process Delivered In-House: A Third-Party Model for Smarter Onboarding

### Underground Coal Mine

#### Objective

Core Crew Training was engaged under a formal third-party arrangement to deliver nationally recognised Standard 11 training as part of the client's onboarding and induction process.

With the site onboarding around 15 new starters each month, the goal was to reduce training costs, simplify compliance management, and ensure all workers were site-ready with valid tickets, without relying on external training providers.

#### The Challenges

The client was encountering significant onboarding and training hurdles, including:

- **Duplicate Training:** ~70% overlap between external Standard 11 and site induction.
- **Delayed Starts:** Onboarding delays from one-by-one training schedules.
- **Admin Overload:** Missed sessions pushing back start dates.
- **Remote Costs:** Costly travel to cities for pre-onboarding training.

#### AT A GLANCE

##### Challenges

- Onboarding delays due to case-by-case training scheduling
- ~70% overlap between external Standard 11 and site induction
- High admin workload causing start-date pushbacks
- High remote travel costs to complete training

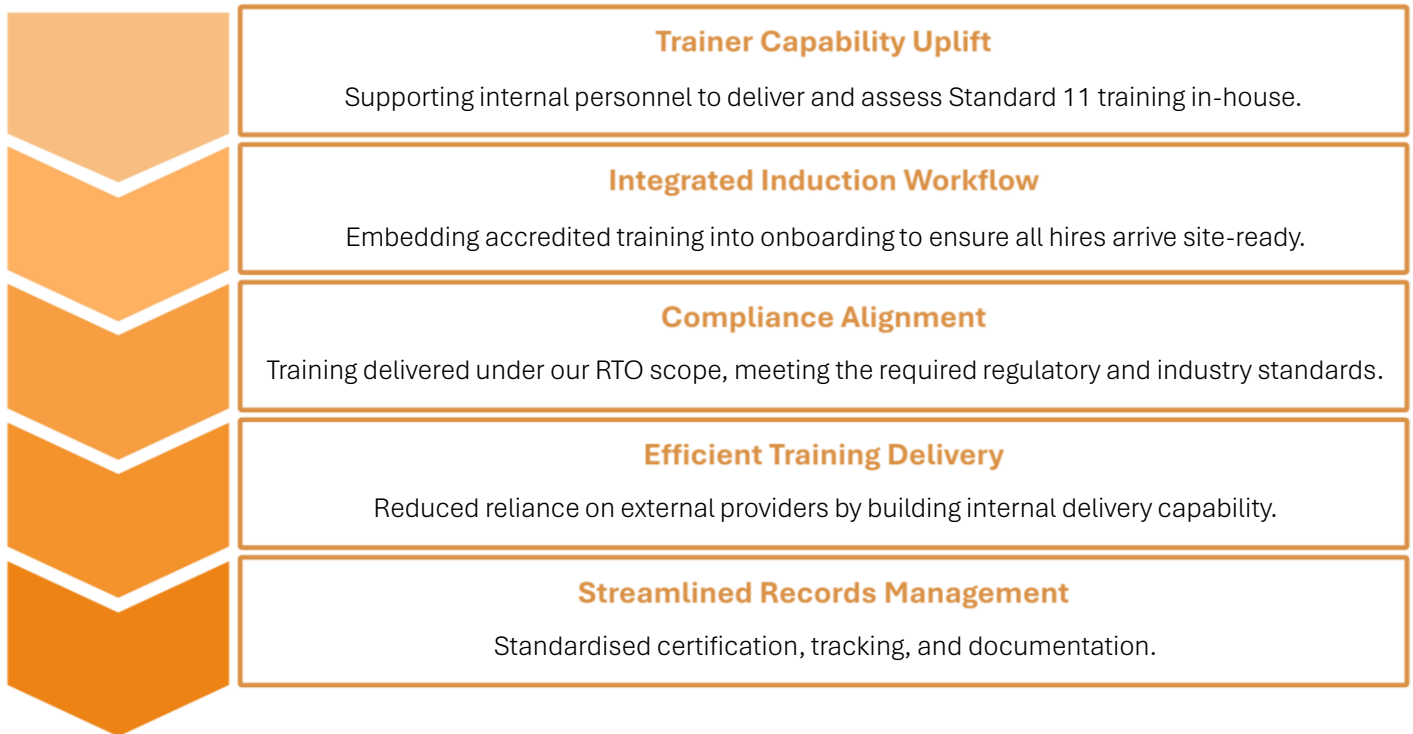
##### Benefits

- **50% reduction** in accreditation cost per hire
- **Over \$100K** annual cost savings
- Faster onboarding with fewer delays
- Admin time reduced through automated training records
- Staff trained to deliver accredited training in-house

## Our Approach

We partnered with the client through a Third-Party Arrangement, a formal agreement enabling their internal team to deliver nationally recognised training under our RTO's scope of registration. This model gave the client greater control over training delivery, while we ensured compliance, quality assurance, and ongoing support.

This model included:



## Our Results

By entering a third-party arrangement, the client gained the flexibility to deliver accredited training in-house, supported by our compliance systems, quality oversight, and tailored delivery framework.

We helped achieve the following results:



RTO #45671

E [contact@corecrewtraining.co](mailto:contact@corecrewtraining.co)  
W [www.corecrewtraining.co](http://www.corecrewtraining.co)